



Terms of guarantee, category 2

A.O. Smith water heaters will be guaranteed for 3 years on tank failure and 1 year for part failure, as of installation date, provided the unit has been handled according to our general warranty conditions as stated in the instruction manuals and / or as stated in the general warranty conditions available at the European Head Office.

Please contact your local distributor for further follow up. The original rating plate and installation documents have to be provided at all times. A.O. Smith will reserve the right to inspect faulty water heaters and / or parts at site, at distributor warehouse or at plant in Veldhoven for further research and product improvement.

The above standing statement is valid for:

ReNEWables:

- SGE 40/ 60
- SGS 28/ 30/ 50/ 60 /80 /100 /120
- AH
- AHD

Gas-fired:

- BFC 28/ 30/ 50/ 80/ 100/ 120
- BFM 30/ 50/ 80/ 100/ 120
- ADM 40/ 50/ 60/ 80/ 90/ 115/ 135
- ADMR 40/ 50/ 60/ 80/ 90/ 115/ 135
- BTI 65/ 85/ 100
- COF 199/ 245/ 315/ 385/ 455/ 700
- EQ 280/ 380
- BTL 85/ 100

Electrical:

- DRE 52/ 80/ 120
- DRE Plus 52/ 80

Indirect:

- ST 300/ 400/ 500/ 600/ 750/ 1000
- IT 300/ 400/ 500/ 600/ 750/ 1000
- ITE 300/ 400/ 500/ 600/ 750/ 1000
- ITS 300/ 400/ 500/ 600/ 750/ 1000

Guarantee on tank: 3 years

Guarantee on parts: 1 year

Terms of guarantee, category 2 (continued)

A.O. Smith water heaters will be guaranteed for 5 years on tank failure and 1 year for part failure, as of installation date, provided the unit has been handled according to our general warranty conditions as stated in the instruction manuals and / or as stated in the general warranty conditions available at the European Head Office.

Please contact your local distributor for further follow up. The original rating plate and installation documents have to be provided at all times. A.O. Smith will reserve the right to inspect faulty water heaters and / or parts at site, at distributor warehouse or at plant in Veldhoven for further research and product improvement.

The above standing statement is valid for:

Indirect:

- ST 1500/ 2000/ 2500/ 3000

- IT 1500/ 2000/ 2500/ 3000

Guarantee on tank: 5 years

Guarantee on parts: 1 year